

# 5-Star Work Plans



## What to Expect:

Gain insights into how the 5-Star rating is calculated & tips on how to analyze your data and develop an effective 5-Star improvement work plan.

## Target Audience:

Nursing Home Administrators, Director of Nursing, Nursing Leadership, Facility Department Managers, RAI Coordinator, QA Director.

## Contact Hours:

One (1) contact hour each session; check your state association registration page for details on additional CE.

NAB approved through Proactive LTC Consulting.

This series examines the three domains of the CMS 5-Star Quality Rating System: Health Inspections, Staffing and Quality Measures including how the rating is calculated and analyzing your data with a focus on developing a work plan to improve or maintain 5-Star Status. Common obstacles to 5-Star status will be discussed with tips and strategies for advancing facility performance.

Join Proactive for this 6-part weekly webinar series to learn more about the 5-Star Rating system and actions you can take to improve your rating!

## PRESENTED BY:



**Shelly Maffia, MSN, MBA, RN, LNHA, QCP, CHC, CLNC, CPC**  
Director of Regulatory Services

Shelly Maffia is a Registered Nurse and Licensed Nursing Home Administrator with experience serving as an Administrator, Director of Nursing, and as a multi-site Corporate Nurse Consultant. She holds AAPACN's QAPI Certified Professional (QCP) credential, is certified in health-care compliance through the Healthcare Compliance Association (HCCA) and is an Infection Preventionist. She presents extensively on LTC clinical, regulatory, and compliance matters.

## QUESTIONS?

Email [kayla@proactivemedicalreview.com](mailto:kayla@proactivemedicalreview.com) or call 812-471-7777

# 2023 SERIES OVERVIEW

Webinars will  
begin at 2:30PM  
Eastern Time

## JANUARY 18 - 5-Star Overview and Health Inspection Domain

This session will provide an overview of the 5-Star Rating System and a focus on the Health Inspections component of Nursing Home Compare's 5-Star Rating System. Tips on how to analyze your data and develop actionable plans to achieve 5-Star rating will be discussed.

## JANUARY 25 - 5-Star Staffing Rating

In this session you will learn how the staffing rating is calculated and how it impacts your overall 5-Star rating. Tips on how to analyze your staffing data and develop actionable plans to achieve 5-Star rating will be discussed.

## FEBRUARY 1 - Quality Measure Domain: Part 1

In this session you will learn how the quality measure rating is calculated and how it impacts your overall 5-Star rating, with a discussion on each quality measure that impacts the 5-Star rating. Tips on how to analyze your quality measure data and develop actionable plans to achieve 5-Star rating will be discussed.

## FEBRUARY 8 - Quality Measure Domain: Part 2

In this session you will learn how the quality measure rating is calculated and how it impacts your overall 5-Star rating, with a discussion on each quality measure that impacts the 5-Star rating. Tips on how to analyze your quality measure data and develop actionable plans to achieve 5-Star rating will be discussed.

## FEBRUARY 15 - Quality Measure Domain: Part 3

In this session you will learn how the quality measure rating is calculated and how it impacts your overall 5-Star rating, with a discussion on each quality measure that impacts the 5-Star rating. Tips on how to analyze your quality measure data and develop actionable plans to achieve 5-Star rating will be discussed.

## FEBRUARY 22 - Developing a Facility-Specific Work Plan for 5-Star Improvement

This session will focus on developing a work plan to improve your 5-Star Rating.

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THANK YOU to these participating associations!

